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## **Personal Statement**

Having recently completed a degree in Computer Science (with software engineering) at the University of Hertfordshire, I am a highly motivated and hardworking individual. I work well both as part of a team and independently alongside always being punctual which enables me to meet deadlines effectively. From a young age my passion for computers has lead me to keep well informed of industry trends and keep an open minded approach to learning about new technology. Recently working within the IT Technician industry has not only expanded my knowledge but confirmed that the industry of computing is the one I wish to pursue a career in. With a strong initiative and excellent problem solving skills I am able to make decisions and carry out tasks unaided.

#### **Skills**

- Strong enthusiasm and exceptional skills in programming with existing knowledge of languages such as Java, HTML, CSS, JavaScript and NodeJS.
- Highly computer literate with working knowledge of multiple software packages including Microsoft Office.
- Previous use of enterprise systems such as Windows Server 2012 & 2016 and Windows 8.1 & 10 in conjunction with network administration packages such as Active Directory, Group Policy and Print and File servers.
- Experience in team working environments including resolving IT issues within a school and working in a kitchen within a catering environment.
- Experience working on various Operating Systems such as Linux, MacOS and Windows.
- Good communication and problem solving skills.

# Experience

**IT Technician** June 2016 – September 2016 and May 2017 – September 2017 (full time summer job)

St Joseph's College

# Responsibilities:

- Day-to-Day management of the entire School Network.
- Performing regular maintenance of all systems (Workstations, Printers, Projectors, etc.).
- Setting up and managing network accounts via Active Directory.
- Prioritizing tasks within a busy environment.
- Configuring permissions for a safe working environment for students with the use of group policy.
- Re-building machines as required via SCCM.
- Cable management including networking.
- Designing and creating the deployable task sequence of Windows 10 for the entire school network.

**Crew Member** December 2016 – May 2017 (part time job)

McDonald's

Responsibilities:

- Production of all grilled meat and chicken products.
- Taking delivery of stock and storing in accordance with company procedure.
- Working as part of a team in a fast paced working environment.
- Ensuring good quality of food and products served to customers.

## **Web Engineer** October 2015 – July 2016 (part time job)

**Uplink Communications** 

#### **Responsibilities:**

- Day-to-Day management of hosted websites for customers.
- Providing support to customers with issues or problems they may have with their website hosting.
- Creating and deploying website hosting for customers.

### **Voluntary Community Operations** June 2015 – June 2016 (part time job)

### Mozilla

- Volunteered as a community member of Mozilla.
- Working as part of a team that specializes in providing web hosting for the different communities within the Mozilla Corporation called Community Operations.
- Learning about infrastructures and security for Linux based servers.
- Involved in a project within Mozilla called Youth Mozilla, which encouraged young people to get involved with Mozilla, learning more about computing.

#### Education

**University of Hertfordshire** September 2016 – July 2019

BSc (Hons.) Degree in Computer Science (with Software Engineering)

Grade: First

Modules covering all aspects of Software Engineering and Computing including:

Object Oriented Development, Mobile Computing, Software Engineering Practice, Algorithms and Data Structures & Operating Systems and Networks

## St Joseph's College September 2009 – June 2016

#### A Levels

- Computing
- Mathematics
- Information and Communication Tech

#### **AS Levels**

• Photography

## **GCSEs**

• 8 GCSEs, A to C grades, including Mathematics and English.

References are available upon request.